

How To Register & Order Meals on Meal Selector



To order meals for your child/children you must register on our website: nel.mealselector.co.uk

You only have to register once; thereafter please use your log in details that are set up during the registration process. You can place your order online at any time up until cut off time of **midnight on Sunday – 14 days before the full week in which the meal is to be served.**

The screenshot shows the homepage of the Meal Selector website. At the top, the logo reads 'MEAL SELECTOR at NORTH EAST LINCOLNSHIRE & LINCOLNSHIRE'. To the right, there is a 'LOVE SCHOOL Meals' logo and a 'ORDER MEALS' button with a fork and knife icon. A navigation bar contains links for HOME, MENUS, FOOD, FREE SCHOOL MEALS, MARY'S MEALS, PROMOTIONS, FAQs, and CONTACT US. A large red banner features the text 'health & wellbeing' and 'SIDE by SIDE THE CHARTWELLS WAY' with a heart symbol. Below this, a welcome message states: 'Welcome to North East Lincolnshire & Lincolnshire Chartwells Meal Selector'. It includes a note that the website is for schools in North East Lincolnshire & Lincolnshire only and provides a link to other Meal Selector sites. A 'Click here' link is provided to view a guide on how to register and order meals. There is a 'SIGN UP TO OUR NEWSLETTER' button, social media links for Facebook and Twitter, and a 'latest TWEETS' section. A 'Food Super Heroes' illustration is also present. At the bottom, there are two columns: 'New to Mealselector?' with a 'REGISTER' button and 'Already registered?' with a 'LOGIN' button. The 'REGISTER' button is circled in blue.

MEAL SELECTOR at NORTH EAST LINCOLNSHIRE & LINCOLNSHIRE

LOVE SCHOOL Meals

ORDER MEALS

HOME MENUS FOOD FREE SCHOOL MEALS MARY'S MEALS PROMOTIONS FAQs CONTACT US

health & wellbeing

SIDE by SIDE

THE CHARTWELLS WAY

We aim to help give every single pupil and student we can the best possible start in life. Side by side with them throughout their critical early years, we'll help them to shape successful futures.

Welcome to North East Lincolnshire & Lincolnshire Chartwells Meal Selector

Please note that this website is for schools in North East Lincolnshire & Lincolnshire only. [Click here](#) for links to other Meal Selector sites.

[Click here](#) to view a guide on how to register and order meals.

ORDER MEALS

SIGN UP TO OUR NEWSLETTER

like us on facebook

follow us on twitter

latest TWEETS

Tweets by @loveschoolmeals

Love School ... @loveschoolmeals

Don't forget, children in reception, year 1 and 2 are entitled to a delicious school meal every day for £0!

children in reception year one and year two are entitled to FREE school meals

New to Mealselector?

Before you can start ordering meals, you will need to register.

REGISTER

Already registered?

If you are already registered, you can login here.

LOGIN

Example of Registration Screen

Complete the required information to register - It really is as simple as that!

REGISTER

Please fill out the simple form below to register.

Your Details

Title
Please select

First name

Surname

Your contact information

House number / name

Postcode [Get address](#)

Address 1

Address 2

Address 3

Tel

Does your child qualify for free school meals?

If your child qualifies for free school meals, please tick the below box this will inform a site administrator of your entitlement.
You will be notified by e-mail when you are able to order your free meals online.

My child qualifies for free school meals.

Please note: by ticking the Free School Meal box you grant your consent for us to check the eligibility for Free School Meals with your registered children's school.

Login and e-mail information

E-mail address

Confirm e-mail address

Enter a password

Too short
Minimum number of characters is 6

Confirm your password

How did you hear about us?
Please select an option

Receive information / communications regarding School Meals.

[Register](#)

SIGN UP TO OUR eNEWSLETTER

like us on facebook

follow us on twitter

latest TWEETS

Tweets by @eschoolmeals

Low School...
Don't forget, children in Reception, Year 1 and 2 are entitled to a delicious school meal every day for £2!

FREE school meals

Embed View on Twitter

PLEASE NOTE: If you select that your child is entitled to Free School Meals when you register, we will have to verify that they are entitled with their school **before** you can order a meal for your child. You will receive a confirmation email to say that you can order meals, once we have confirmed the entitlement.

If your child/children are in Reception, Year 1 and Year 2 you will need to tick the Free School Meal box as above.

IF YOU REGISTER OUT OF NORMAL OFFICE HOURS YOU WILL NOT RECEIVE A CONFIRMATION EMAIL UNTIL THE NEXT NORMAL WORKING DAY.

Once you have registered yourself you need to register your child/children. To add a child please click the “Add a child” button. Please see examples Below:

The screenshot displays the Meal Selector website interface. At the top, the logo reads "MEAL SELECTOR at NORTH EAST LINCOLNSHIRE & LINCOLNSHIRE". To the right, there is a "LOVE SCHOOL Meats" logo and a navigation bar with links: HOME, MENUS, FOOD, FREE SCHOOL MEALS, MARY'S MEALS, PROMOTIONS, FAQs, CONTACT US. A user is logged in as "Test Parent" with links for "View Site", "Go to your account", and "Log out".

The main content area is divided into three sections:

- YOUR REGISTERED DETAILS:** Lists contact information for "Test Parent" (Address, Town, Postcode, Tel: 01159245517, E-mail: support@mealselector.co.uk) and includes buttons for "Edit details" and "What do you think?".
- REGISTERED CHILDREN:** Contains the text "Now add a child to your account" and a prominent "Add a child" button, which is circled in blue in the image.
- YOUR MEAL ACCOUNT:** Shows "Meal credits" (0 available) and "Last orders placed" (No paid meal orders placed yet).

On the right sidebar, there are social media links for "SIGN UP TO OUR eNEWSLETTER", "like us on facebook", and "follow us on twitter". Below these is a "latest TWEETS" section featuring a tweet from @loveschoolmeats about children's screen time.

Please complete your child's details and select School attended. To select the school attended begin to type the name of the school and then click on the relevant school when it appears in the list. Then type the class into "Class name".

The screenshot shows the MEAL SELECTOR website interface. At the top, there is a navigation bar with the following links: HOME, MENUS, FOOD, FREE SCHOOL MEALS, MARY'S MEALS, PROMOTIONS, FAQs, CONTACT US. The main content area is divided into two columns. The left column contains a registration form with the following sections:

- Childs information**
 - First name:
 - Surname:
 - Date of birth (DD/MM/YYYY):
 - Gender: Male Female
- School details**
 - School attended:
 - Class name:
 - School year: Nursery Reception 1 2 3 4 5 6 7 8

At the bottom of the form is a button labeled "Register child".

The right column contains a sidebar with the following elements:

- A "SIGN UP TO OUR eNEWSLETTER" button with a heart icon.
- A "like us on facebook" button with the Facebook logo.
- A "follow us on twitter" button with the Twitter logo.
- A "latest TWEETS" section featuring a tweet from @loveschoolmeals. The tweet includes a video thumbnail and the text: "VIDEO: Children's tips to cope with exam stress". Below the tweet is a video player showing two children, with the caption: "Children offer their tip... A group of 10 and 11 ye...".

Example of Registered Child Screen

To order meals for your child/children; click on the “Select Meals” button.

To edit child/children details, click on the “Edit Details” button.

The screenshot displays the Meal Selector website interface. At the top, the logo reads "MEAL SELECTOR" with "NORTH EAST LINCOLNSHIRE & LINCOLNSHIRE" underneath. To the right, there is a "LOVE SCHOOL Meals" logo and a navigation menu with items: HOME, MENUS, FOOD, FREE SCHOOL MEALS, MARY'S MEALS, PROMOTIONS, FAQs, CONTACT US. A user is logged in as "Test Parent".

The main content area is titled "YOUR REGISTERED DETAILS" and lists the following information:
Test Parent
Address
Town
Postcode
Tel: 01159245517
E-mail: support@mealselector.co.uk

Below this information are two buttons: "Edit details" and "What do you think?".

The next section is "REGISTERED CHILDREN". It features a profile card for "Test Child" with a cartoon illustration of a boy. The "Select meals" button on this card is circled in blue. Other buttons on the card include "Edit details" and "Remove child". Below the card is an "Add a child" button.

The bottom section is "YOUR MEAL ACCOUNT" with a "Meal credits" label.

On the right-hand side, there are three promotional widgets:
1. "SIGN UP TO OUR eNEWSLETTER" with a heart icon.
2. "like us on facebook" with the Facebook logo.
3. "follow us on twitter" with the Twitter logo.
Below these is a "latest TWEETS" section featuring a tweet from @loveschoolmeals: "Mum documents what her children get up to WITHOUT TV or electronic devices owlyfYQd3002xlv".

Example Meal Selection Screen

You can download our termly menu by clicking on the menu tab and choosing the menu that is shown for your child's school.

You can choose either a Main Course, Vegetarian or Jacket potato choice each day. Don't worry if you make a mistake, all you need to do is click on the date again and the choice will be removed. As before, you don't have to order meals for the whole week – you can choose individual meals. The following page will explain the different methods of ordering meals.

The screenshot shows the MEAL SELECTOR website interface. The header includes the logo "MEAL SELECTOR" with "at NORTH EAST LINCOLNSHIRE & LINCOLNSHIRE" below it, and "ORDER MEALS" and "LOVE SCHOOL -Meals-" on the right. A navigation bar contains links: HOME, **MENUS** (circled in blue), FOOD, FREE SCHOOL MEALS, MARY'S MEALS, PROMOTIONS, FAQs, CONTACT US. Below the navigation bar, it says "Logged in as Test Parent | View Site | Go to your account | Log out".

The main content area features a calendar for May 2016. The calendar grid shows days from Monday to Sunday. The date 23 is selected, indicated by a blue circle around it. Below the calendar are buttons for "<- Back a month", "Forward a month >>", and "Calendar key".

On the right side, there are social media and newsletter links: "SIGN UP TO OUR eNEWSLETTER", "like us on facebook", and "follow us on twitter". Below these is a "latest TWEETS" section showing a tweet from @loveschoolmeals about children getting up without TV or electronic devices.

At the bottom of the page, it says "You are currently selecting meals for: Test Child | School 2" and a link "Back to your account".

Example Meal Selection Screen

There are 3 methods of ordering meals, by each day, week, or month.

To order a meal for a particular day, simply click on the relevant date on the calendar, and then choose the meal option you would like using the pop-up menu.

Alternatively, use the arrows to the left of the calendar to select meals for the week (available days only).

To select meals for the whole month, you can click "Select meals for entire month" just above the calendar.

The screenshot shows the MEAL SELECTOR website for May 2016. The header includes the logo, navigation links (HOME, MENUS, FOOD, FREE SCHOOL MEALS, MARY'S MEALS, PROMOTIONS, FAQs, CONTACT US), and user information (Logged in as Test Parent | View Site | Go to your account | Logout). The main content area features a calendar for May 2016 with a "Select meals for entire month" link above it. A callout box highlights the week of 23/05/2016. To the right, there are social media links for Facebook and Twitter, a "SIGN UP TO OUR eNEWSLETTER" button, and a "latest TWEETS" section showing a tweet from @loveschoolmeals. At the bottom, it indicates the user is selecting meals for "Test Child | School 2" and provides a "Back to your account" link.

The screenshot shows a pop-up menu titled "Select a meal". It asks "Would You like to select a meal for this date?". Under "Available food", there are three options: "Main" (green bar), "Vegetarian" (yellow bar), and "Alternative" (red bar). Below these are "Vegetable", "Desert", and "Not selected". At the bottom, there are three buttons: "Standard Meal" (green), "Vegetarian Meal" (yellow), and "Alternative choice" (red). A "Close" button is at the bottom left.

The calendar will display an icon with what has been ordered on a particular day. It will also display a padlock if you can no longer adjust your choice or another icon to signify a different event such as a School holiday.

Click on the “pay now” button if you need to pay for meals.

Unless your child is entitled to the Universal Infant Free School Meal, The “pay now” screen will display the information relating to meals that have been ordered and also give you the opportunity to enter a promotional code that we might have provided you.

Click the “pay now” button to continue through to the payment screen

The screenshot shows the 'MEAL SELECTOR' website interface. At the top, the logo 'MEAL SELECTOR' is displayed with 'NORTH EAST LINCOLNSHIRE & LINCOLNSHIRE' underneath. To the right, there is a 'LOVE SCHOOL Meals' logo and a navigation menu with items like 'HOME', 'MENUS', 'FOOD', 'FREE SCHOOL MEALS', 'MARY'S MEALS', 'PROMOTIONS', 'FAQS', and 'CONTACT US'. The main content area is titled 'CONFIRM YOUR MEAL ORDER' and includes a 'Summary of meals ordered for' section showing '1 meal at a cost of £2.15 (More details)'. Below this, it states 'Total meals ordered: 1' and 'Total order cost: £2.15', with a link to 'Order more meals'. There is a 'Promotional code' section with a text input field and a 'Pay now' button. The right sidebar features social media links for 'SIGN UP TO OUR NEWSLETTER', 'like us on facebook', and 'follow us on twitter', followed by a 'latest TWEETS' section showing a tweet from @loveschoolmeals about children's tips to cope with exam stress.

Choose your payment method and enter your card details to complete the payment for the meals that you have selected. As a security feature, we do not store your credit card details on the system, so you will need to re-enter them the next time that you order meals.

MEAL SELECTOR NORTH-EAST LINCOLNSHIRE & LINCOLNSHIRE

ORDER MEALS LOVE SCHOOL Meals

Logged in as Test Parent | View Site | Go to your account | Logout

HOME MENUS FOOD FREE SCHOOL MEALS MARY'S MEALS PROMOTIONS FAQS CONTACT US

Secure Payment Page

TEST MODE - This is not a live transaction.

Please review your purchase details, then select a payment method to continue.

Select language: English

Choose currency: £11.25 (Pounds Sterling)

Company Group: UK & Ireland Ltd

Description: Payment in to school meals account for Mr Test Parent

Amount: £11.25

Select your payment method

WorldPay For help with your payment visit the [Support Centre](#)

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SIGN UP TO OUR NEWSLETTER

like us on facebook

follow us on twitter

latest TWEETS

Tweets by @loveschoolmeals

Love School Meals @loveschoolmeals

VIDEO: Children's tips to cope with exam stress [see.giphy.com/000heZe](#)

Children offer their B... A group of 10 and 11 y... [see.giphy.com](#)

Embed View on Twitter

What is the deadline for ordering meals?

The deadline for ordering meals is midnight on Sunday, one full week (14 days) prior to the first meal being served. This deadline is dictated to Chartwells by both their suppliers and by the supply chain to ensure delivery to our North East Lincolnshire & Lincolnshire Schools.

How do I order my choice of meals?

The choice of meal is made at point of ordering. You can choose either a *Standard Meal, Vegetarian Meal or Alternative Choice* each day.

Do Chartwells supply a packed lunch when my child is on a school trip?

If your child is on a school trip the school will inform Chartwells and we will automatically transfer any booked meals to Away Day Packed Lunches. If you would prefer to supply your child with your own packed lunch avoid ordering that day. If you have already ordered simply amend this before the deadline. If you have any questions please "[Contact Us](#)"

What should I do if I need to cancel a meal after the online cut off point?

In the event that you may need to cancel a meal after the online cut off i.e. due to sickness, you can do so by telephone on 01472 342272. Due to the meals already having gone through our production process we will require a minimum of 48 hours' (not including weekends) notice in order to cancel any meals and offer a credit for those meals. Please see our terms and conditions on the website for further information or alternatively you can contact us at admin.nel@compass-group.co.uk

How far in advance can I order meals?

In principle you can order meals as far in advance as you would like. For example you can order on a week by week basis, monthly basis or for a whole term in one go. The online system will also allow you to book meals for following terms however as our menus change on a termly basis you will not be able to see the meal options for the following term until the new menu has been approved and loaded online.

Do Chartwells Cater for children with special dietary needs?

Yes, simply see the website FAQ's for more details.

Problems:**General Ordering Queries**

Email – admin.nel@compass-group.co.uk

Tel: 01472 342272

(Office hours: 8am – 2:30pm. Monday – Friday, term time only)

Website Technical Support

Email - support@mealselector.co.uk

Tel: 01159 8384631

(Office hours: 9:00 am and 5pm, Monday to Friday only)